Kevin Cromley II

San Diego, California ✉ cromleyk@icloud.com ☐ 619.944.8759 ☁ www.kcdigital.pro

SUMMARY

Motivated IT technician with experience in web development, server management, operating systems, and accounting support. Known for quickly mastering new technologies, effectively prioritizing tasks, and delivering excellent customer service. Looking to leverage skills and certificates such as the CompTIA A+ certification.

EXPERIENCE

General Employee

San Diego Hauling & Demo   **April 2022 – Present, San Diego, California**

· Configured and installed a comprehensive IT infrastructure by deploying network devices, surveillance cameras, server equipment, and Windows 2025 Server with integrated DHCP and DNS services, followed by Active Directory and Directory Services setup, applying server management and operating systems knowledge.
· Enhanced online presence by integrating SEO strategies and optimizing site performance through coding updates and content refinement.
· Configured Google Ads and Analytics platforms to improve online presence and attract new clients, utilizing digital marketing tools and techniques.
· Assisted with financial record-keeping by utilizing Intuit QuickBooks to generate invoices and handle payment processing, while also contributing to field operations by participating in physically demanding junk removal assignments.

Warehouse Associate

Amazon Warehouse   **January 2022 – March 2022**

· Picked, packed, and shipped customer orders efficiently within strict deadlines, ensuring on-time delivery and high customer satisfaction.

EDUCATION

High School Diploma

Charter School of San Diego · San Diego · 2020

Patrick Henry High School · 2016-2019

CERTIFICATIONS

CompTIA A+ Certification

CompTIA · 2026

JavaScript Certification

Scrimba · 2024

Google Cybersecurity Certification

Coursera · 2024

SKILLS

Soft Skills: Fast Learner & Problem Solver, Technical Proficiency, Critical Thinking, Strong Communication Skills, Interpersonal Skills, Proactive & Self-Motivated

Technical Skill: Cybersecurity, Linux, Apple Mac OS, Authentication, Backup and Recovery, Cloud Computing, Computer Network Management, Database queries, Help Desk Support, Information Systems